



Focus on Business

Get With the Programmed

While large companies use energy management systems to control heating and cooling, smaller businesses can manage their energy use with a programmable thermostat.

Programmable thermostats automatically adjust the temperature at specific times, so buildings remain comfortable during business hours but don't waste energy when unoccupied. There are several types:

Digital thermostats – Most digital units allow users to set different times and temperatures for each day of the week.

Electromechanical thermostats – These models feature tabs or levers to set temperatures for day and night. They typically use the same settings for each day of the week, making them most appropriate for companies with regular work schedules.

Occupancy-based thermostats – These work best in areas that are unoccupied for long periods of time. They adjust the temperature when someone enters an area.

For more information, visit the **Equipment Buying Advice** page in the **For Businesses** section of our Web site at peoplesgasdelivery.com.

From The Source

Don't Forget Furnace Maintenance

“ Make sure your furnace is ready to heat your home safely and efficiently this winter by having it inspected by a licensed, qualified technician. ”



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Operations

Contact Us

Visit Us Online
www.peoplesgasdelivery.com

24-Hour Emergency Service
866-556-6002

TDD Line
Mon-Fri, 7a.m. - 7p.m.
866-556-6007

Gas Theft Hotline
800-228-6770

Customer Service
Mon-Fri, 7a.m. - 7p.m.
Sat, 7a.m. - 3p.m.
866-556-6001
cusserv@peoplesgasdelivery.com

Servicios al Cliente
Lunes-Viernes, 7a.m. - 7p.m.
Sabado, 7a.m. - 3p.m.
866-556-6003



customer connection

Ideas, Advice and News from Peoples Gas



Prepare for a Safe Winter

As you enjoy the fall weather, make sure you're ready to heat your home safely this winter.

Have your furnace inspected by a licensed, qualified technician and follow these safety steps throughout the heating season.

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Furnace Safety

- Clean or replace your furnace filter.
- Check the flame in the burner to make sure it is blue. A yellow flame may indicate the need for adjustment.
- Check your chimney flues for corrosion and make sure all vents are clear of any blockages or debris.
- Keep the area around your furnace and water heater clear. Do not store flammable liquids or other combustibles nearby.

CO Safety

Illinois law requires all homes to have a carbon monoxide (CO) detector within 15 feet of sleeping areas. Make sure to change the batteries in CO detectors before winter and replace units older than five years.

If you suspect CO poisoning, get outside and into fresh air immediately, then call **911**.

Symptoms include:

- Sudden flu-like illness
- Dizziness, headaches
- Weakness, fatigue, sleepiness
- Nausea, vomiting
- Fluttering or throbbing heartbeat
- Trouble breathing, tightness in chest
- Cherry-red lips, unusually pale complexion

Bungalow Expo Offers Resources for Homeowners

If you're a Chicago homeowner or thinking about purchasing a home, don't miss the Historic Chicago Bungalow and Green Home Expo on Saturday, October 17 at the Merchandise Mart.

The Expo is Chicago's largest home restoration, renovation and energy-efficiency event. Created in 2002 to help preserve Chicago bungalows, the Expo has been expanded to include green renovation resources.

This year's Expo features old favorites such as the "Ask an Architect" booth and new attractions like a "Mortgage Check-Up" station. Peoples Gas will be there to provide energy-saving tips and information about rebates for energy-efficient upgrades.

The Expo is free and runs from 10 a.m. to 4 p.m. To register online and enter to win a free home energy audit, go to chicagobungalow.org and click on Expo.



Share the Warmth

With the arrival of colder temperatures, many people on limited incomes begin worrying about winter heating bills.

You can ease their worries by donating to the Share the Warmth fund, which provides heating grants to needy customers during the winter. Peoples Gas matches all donations and makes it easy to give.

Simply check the enrollment box on your next payment coupon and add \$1 to your payment. You can also visit **My Account** at peoplesgasdelivery.com or call **866-556-6001**.



LIHEAP OPEN FOR SOME HOUSEHOLDS

Applications for energy assistance through the Low Income Home Energy Assistance Program (LIHEAP) opened September 1 for people age 60 and older, persons with disabilities and households with disconnected gas service. General enrollment in LIHEAP will open on November 1.

LIHEAP helps limited income customers pay outstanding gas bills, reconnect service and keep gas turned on while they catch up on their bills. Eligibility and the amount of grants depend on household size and income.

Customers should call the Community and Economic Development Association at **800-571-2332** for more information.