

Energize!

The first place to look for energy solutions

June 2007

Your Peoples Gas Bill

www.peoplesgasdelivery.com

We value our customers, so it is important to us that you understand your bill. Take a closer look:

- 1 Delivery Charge:** This charge is comprised of two parts and makes up about 20% of your bill.

 - The Customer Charge is a flat service charge that is payable each month, even if no gas is used. It is part of the cost you pay to maintain the pipes that deliver gas into your home or business.
 - The Distribution Charge is based on your gas usage. If no gas is used, the distribution charge is zero. There is one rate for the first 50 therms of gas usage and a lower rate after that.
- 2 Environmental Charge:** This charge helps to cover the cost of restoring areas where natural gas was manufactured from coal and oil.
- 3 Gas Charge:** This is the cost of the gas itself, which is purchased directly from the supplier. This cost is passed on to you with no additional charge from us. The gas charge increases and decreases based on the national market and makes up about 70% of your bill.
- 4 Taxes:** These are charges by the state of Illinois and local municipalities. They make up about 10% of your bill.
- 5 Total Current Charges:** This is the sum of the delivery, environmental, gas charge, taxes and any past due amounts.

Bill Date	Account Number	Bill Date	Amount Due
06/08/2007	0000 9999 9999	06/08/2007	\$68.52
<p>Name: 130 E Randolph Service Address: Chicago IL 60601 Rate: JH - Small Residential Heating Service</p>			
Activity Since Last Bill			\$133.08
Previous balance			-\$133.08
Balance			\$0.00
1 Delivery Charge			
Customer Charge	\$0.36375 x	40.44 Therms =	\$9.45
Under 50 Therms			\$14.71
			\$24.16
2 Environmental Charge			
	\$0.03130 x	40.44 Therms =	\$1.27
			\$36.92
3 Gas Charge			
	\$0.91300 x	40.44 Therms =	
4 Taxes			
Chicago Municipal Tax	\$62.35 x	8.24 % =	\$5.14
State Tax	\$62.35 x	0.10 % =	\$0.06
State Gas Revenue Tax	\$0.024 x	40.44 Therms =	\$0.97
			\$6.17
5 Total Current Charges			
Total Balance			

Messages
 To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

Helpful Hint

Caring for your Credit

We report each customer's payment history to Equifax and TransUnion. Paying on time routinely strengthens your credit score. If your bill is more than \$100 dollars and 60 days past due, or more than 90 days past due, you could adversely affect your credit rating. If you have a question about your credit report, call Equifax at 1-800-685-1111 or TransUnion at 1-800-916-8800.

Customer Connection

"Have you fallen behind on your gas bill? We understand that unexpected circumstances may arise. If you are unable to make a payment on your bill, we can help." Set up a short-term payment plan. Eligible customers are allowed a minimum four month payment plan at least once a year. Enroll online at peoplesgasdelivery.com, or call 1-866-556-6001.



Lilia Ramirez
 Customer Service

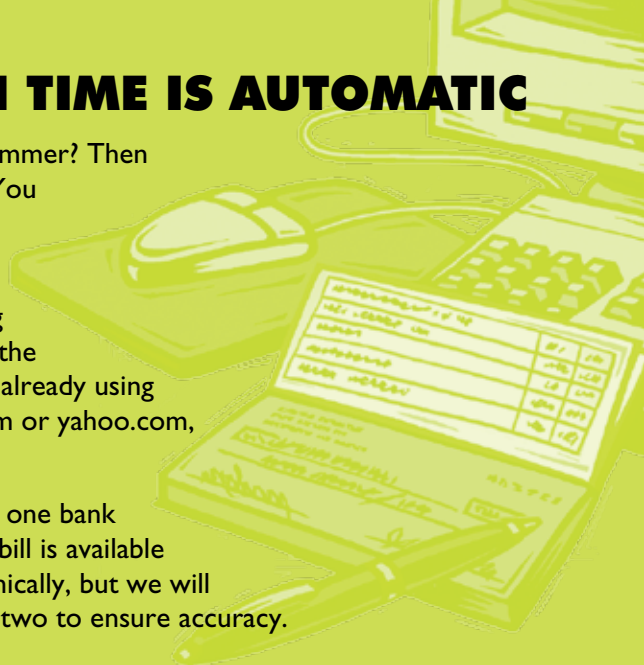
WITH E-BILL, PAYING ON TIME IS AUTOMATIC

Looking for ways to save yourself a little time this summer? Then enroll in E-Bill and get your bills sent electronically. You not only reduce the amount of time you spend paying bills, you save on postage.

To get started, go to peoplesgasdelivery.com, log on to 'My Account,' and select 'Enroll in E-Bill' from the Account Transactions menu. It's easy! Or, if you are already using an electronic billing and payment service like bills.com or yahoo.com, just add our bill to your list.

With E-Bill, you can make payments from more than one bank account and get an e-mail to remind you when your bill is available to see. Once you sign up your bill will arrive electronically, but we will send you one last paper bill so you can compare the two to ensure accuracy.

Make sure your payments are scheduled at least five business days before the payment due date. This allows enough time for us to receive the payment and credit your account.



Tip of the Month

When it rains, it stores

Installing a rain barrel is an inexpensive way to reduce your reliance on tap water. Rain barrels reduce the strain on our sewer system by allowing you to use this water for things like washing your car or watering your lawn. If you are a Chicago resident, you may be able to get a discounted rain barrel while supplies last. Visit the City of Chicago Department of the Environment's Web site at cityofchicago.org/environment for details and other home environmental tips.

Community Corner

Join Thousands for a Nighttime Ride

Up to 10,000 cyclists are expected on the night of July 14 as they start their 25-mile ride through Chicago neighborhoods. The annual McDonald's L.A.T.E. Ride (Long After Twilight Ends) benefits Friends of the Parks, a volunteer organization working on park beautification. Peoples Gas is a proud sponsor of this year's event. Visit lateride.org to learn more or to send your friends a free e-card invitation. We believe it is important to keep our world green.



Photo by Robert Lightfoot

Delivering safe and reliable natural gas to improve the lives of people

Emergency Service (24 Hours)
1-866-556-6002

Customer Service
Mon-Fri, 7a.m.-7p.m.
Sat, 7a.m.-3p.m.
1-866-556-6001

Servicios al Cliente
Lunes-Viernes, 7a.m.-7p.m.
Sabado, 7a.m.-3p.m.
1-866-556-6003

TDD Line
Mon-Fri, 7a.m.-7p.m.
1-866-556-6007

Gas Theft Hotline
1-800-228-6770

Customer Service e-mail
cusserv@peoplesgasdelivery.com

www.peoplesgasdelivery.com