



Focus on Business

NEW WEB SITE CAN HELP BUSINESSES SAVE ENERGY

A new Web site created by the Illinois Chamber of Commerce and its Energy Council aims to help Illinois businesses looking for ways to use energy more efficiently.

The site, **ilenergysmart.biz**, provides background information on energy efficiency, as well as practical resources for businesses.

“Every day, more business owners conclude they must conserve energy to stay competitive and remain profitable,” said Tom Wolf, executive director of the Illinois Chamber’s Energy Council. “Our Web site was created to give businesses the information they need to jump start energy-efficiency projects.”

The Web site asks businesses to enter information on the size of their building, location and other data. In return, they will receive:

- Links to information on tax breaks and other incentives for businesses looking to use energy more efficiently;
- General tips on energy conservation;
- Access to information about utility and government programs targeted to businesses in Illinois; and
- A list of local companies in the energy-efficiency business, allowing users to shop for local vendors that can help them achieve their energy goals.

From The Source

Happy Holidays

“ Get tips on how to save energy and stay safe during the holidays and all winter long by visiting **peoplesgasdelivery.com**. ”



Willie Grandberry
Operations

Contact Us

Visit Us Online
www.peoplesgasdelivery.com

24-Hour Emergency Service
866-556-6002

TDD Line
866-556-6007

Gas Theft Hotline
800-228-6770

Customer Service
Mon-Fri, 7a.m. - 7p.m.
Sat, 7a.m. - 3p.m.
866-556-6001
cusserv@peoplesgasdelivery.com

Servicios al Cliente
Lunes-Viernes, 7a.m. - 7p.m.
Sabado, 7a.m. - 3p.m.
866-556-6003



customer connection

Ideas, Advice and News from Peoples Gas



Season's Greetings

On behalf of everyone at Peoples Gas, I wish you a joyous holiday season and happiness throughout the coming year.

We're grateful to be your natural gas delivery company, and look forward to continuing to provide you with the information, payment options, service and other assistance you need to make life a little easier in 2010.

Will Evans
President, Peoples Gas

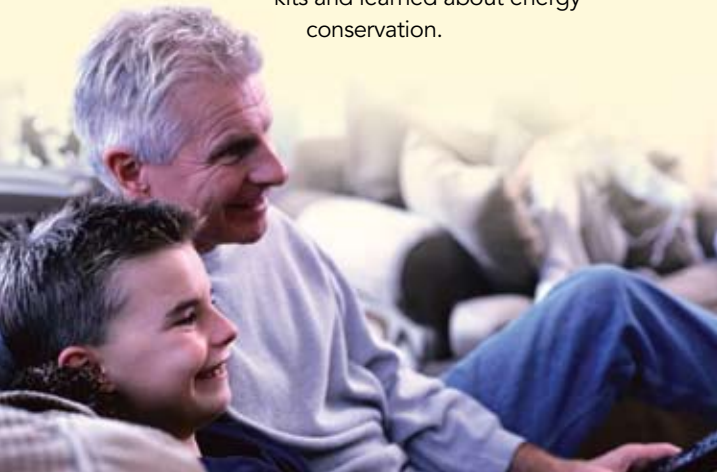
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Peoples Gas Provides Winter Assistance

We understand winter can be a challenging time, especially for low or limited income households. Peoples Gas offers help to customers struggling to make ends meet through the following programs:

- **Share the Warmth** – Since 2000, Peoples Gas has awarded more than \$7 million in heating assistance (matching grants) to qualifying customers. To learn if you're eligible, call the Community and Economic Development Association (CEDA) at **800-571-2332**.
- **Partnership with 3M** – Peoples Gas will distribute about 2,000 Window Insulator Kits donated by 3M this winter. The kits help customers seal drafty windows, saving energy and keeping their homes comfortable.
- **Team HEAT** – Peoples Gas employees volunteered to weatherize the homes of 80 limited income Chicago families this fall. Since 2004, our employee-volunteers have weatherized more than 600 area homes.
- **Heating Fairs** – Peoples Gas co-sponsored seven heating fairs this fall where customers applied for home heating grants, received free weatherization kits and learned about energy conservation.



Holiday Season Energy-Saving Tips

Households typically use more natural gas during the holidays to cook family dinners, bake treats, heat water and warm guest rooms. A few simple steps can help you become a **Waste Watcher** in your home this season.

- **Use your microwave and slow cooker.** Slow cookers use up to 75 percent less energy than traditional ovens, while microwaves can cook a whole meal for less than 10 cents in energy.
- **When cooking with a conventional oven, check on food by looking through the window.** Also, turn off your oven early but keep the door closed to allow food to finish cooking.
- **Don't send your heat up the chimney.** Fireplaces are cozy but waste heated air. Consider installing a snug-fitting set of glass doors.
- **Lower your thermostat.** Set it between 66 and 68 degrees. Save 1 to 3 percent on heating costs for every 1 degree you lower the temperature.

For more **Waste Watcher Tips**, visit peoplesgasdelivery.com.

Peoples Gas Sponsors Readers are Leaders

Peoples Gas is proud to sponsor the WTTW Kids *Readers are Leaders Tour*, a special program to promote childhood literacy.

Readers are Leaders brings free educational and musical performances by WTTW-TV personality Miss Lori, of Miss Lori's CAMPUS, to area libraries and other venues. The events invite children ages 3 to 8 to sing along and participate in reading activities. Upcoming performances at Chicago Public Libraries include:

Thursday, December 10, 6 p.m.

Thurgood Marshall Branch
7506 S. Racine Ave.

Wednesday, December 16, 6 p.m.

Vodak-East Side Branch
3710 E. 106th St.

For locations in 2010, visit the kid's section of wttw.com.

Sinfonietta Concerts Celebrate Holidays and MLK's Birthday

For the second year, Peoples Gas is pleased to sponsor a series of concerts performed by the Chicago Sinfonietta to commemorate the holidays and the life of Dr. Martin Luther King, Jr.

The Holiday Concert will be held at 7:30 p.m. on Wednesday, Dec. 16 at the Harris Theater for Music and Dance in Millennium Park. Concerts celebrating the life of Dr. King will be held at 2:30 p.m. on Sunday, January 17 at Dominican University in River Forest and 7:30 p.m. on Monday, January 18 at Orchestra Hall at Symphony Center in Chicago.

For ticket information, visit chicagosinfonietta.org.

